



March 24, 2000

TO WHOM IT MAY CONCERN:

Terry Wilkins of Ontario Neon Company has been doing our sign work for many, many years. I can't think of any business relationship where I have received more professionalism, dedication, and flawless execution that I have gotten from Terry and Ontario Neon. The signs they have done for our stores are a very important part of our corporate identity and company brand.

If you read this letter and are considering any other sign company, I hope you will call me first, so that I can send you right back to Terry and Ontario Neon they are the *best!*

Sincerely,

A handwritten signature in black ink, appearing to read "Stephen A. Robbins", written in a cursive style.

Stephen A. Robbins
Chairman & CEO